MASTER SERVICES AGREEMENT

This Master Services Agreement ("Agreement") is entered into by and between ACP CreativIT LLC d/b/a Camera Corner Connecting Point, a Tusker Technology company, having its principal place of business at 529 N Monroe Ave Green Bay, WI 54301 ("CCCP") and _____ ("Customer"), having its principal place of business at _____ as of _____, 2026 (the "Effective Date").

For good and valuable consideration, the receipt and sufficiency of which this hereby acknowledges, CCCP and Customer (jointly the "Parties," separately "Party") agree as follows:

Customer wishes to obtain, and CCCP wishes to provide to Customer, those services described in any one or more of the following: a quote, proposal, service order, statement of work, schedule or similar document (electronic or otherwise), received by Customer from CCCP. In this Agreement, these types of documents are referred to collectively as an "Ancillary Agreement," although the actual title or caption of the service-related documents might vary. Ancillary Agreements will be executed from time to time by Customer and CCCP.

1. PERFORMANCE OF SERVICES

1.1. CCCP will perform all services ("Services") and provide all deliverables ("Deliverables") described in one or more written Ancillary Agreement(s) which are signed by both Parties. Services and Deliverables may include, without limitation, equipment or software installation, assessments, roadmaps, software development, consultation, programming, support and/or other services as agreed to in writing. If there is a conflict or ambiguity between any term of this Agreement and any Ancillary Agreement, the terms of the Ancillary Agreement will prevail for that Ancillary Agreement only.

1.2. Unless otherwise expressly stated in an Ancillary Agreement, the Services are not intended, and will not be used, to bring Customer into full regulatory compliance with any rule, regulation, or requirement that may be applicable to Customer's business or operations. Depending on the Services provided, the Services may aid Customer's efforts to fulfill regulatory compliance; however, the Services are not (and should not be used as) a compliance solution.

2. TERM AND TERMINATION

2.1. The initial term of this Agreement is one year or the longest term of any active underlying Ancillary Agreement. If this Agreement has not been terminated in accordance with any Event of Default, it will be automatically extended for additional renewal terms of one (1) year, successively, unless one of the Parties delivers a notice at least sixty (60) days prior to commencement of the next renewal term stating that it does not wish to extend this Agreement any longer.

2.2. Each of the following shall constitute an "Event of Default" pursuant to this Agreement:
(i) Customer shall fail to timely pay or deliver any sum of money or other consideration due and owing to CCCP, pursuant to this Agreement, and such failure continues unremedied for more than ten (10) days after written notice of such failure from CCCP to Customer;
(ii) either Party hereto fails to timely perform any material obligation of such Party pursuant to this Agreement, and such default continues unremedied for more than thirty (30) days after written notice of such default from the non-defaulting Party to the defaulting Party;
(iii) either Party (a) makes a general assignment for the benefit of creditors; (b) commences a proceeding under any bankruptcy, reorganization or insolvency law; or (c) seeks or consents to the appointment of a trustee, receiver or liquidator to take charge of its assets or any proceeding under any bankruptcy, reorganization or insolvency law is commenced against a Party and an order is entered appointing a trustee, receiver or liquidator of all or any substantial part of such Party's assets or granting relief in such proceeding or approving the petition in any such proceeding, and such order remains in effect for more than ninety (90) days.

2.3. Upon the occurrence of an Event of Default, the non-defaulting Party may terminate this Agreement by providing written notice to the other Party by giving at least ten (10) days' written notice of the termination.

2.4. The non-defaulting Party may also exercise any or all other rights and remedies provided under this Agreement and applicable law by giving at least ten (10) days' written notice of the same to the other Party hereto.

2.5. No termination of this Agreement shall terminate or otherwise affect any Party's rights to receive accrued sums owing to it by the other Party hereto on and as of the date of such termination.

2.6. Unless otherwise agreed by the Parties in an Ancillary Agreement or otherwise permitted under this Agreement, no Party will terminate this Agreement without cause if, on the date of termination, an Ancillary Agreement is in progress. In addition, no Party will terminate an Ancillary Agreement without cause prior to the Ancillary Agreement's natural expiration date. If Customer terminates an Ancillary Agreement without cause and without CCCP's consent, then the Customer will be responsible for paying a Termination Fee (see 2.7 below). Notwithstanding the foregoing, if CCCP decides to cease providing a service to all of its customers generally, then CCCP may terminate the applicable Ancillary Agreement (or the applicable portion of the Ancillary Agreement) without cause by providing no less than sixty (60) days prior written notice to Customer.

2.7. If CCCP terminates this Agreement or any Ancillary Agreement due to an Event of Default, or if Customer terminates any Ancillary Agreement without cause prior to such Ancillary Agreement's expiration date, then CCCP shall be entitled to receive, and Customer hereby agrees to pay to CCCP, all amounts that would have been paid to CCCP had this Agreement or Ancillary Agreement (as applicable) remained in full effect, i.e. 100% of the value of the Agreement or Ancillary Agreement ("Termination Fee"). If Customer terminates this Agreement or Ancillary Agreement due to an Event of Default, then Customer will be responsible for paying only for those Services that were properly delivered and accepted by Customer up to the effective date of termination. The

Termination Fee has been agreed to as a reasonable estimation of reimbursement of CCCP's expenses in preparing to perform under this Agreement and its expectancy interest and shall not be construed or deemed to be a penalty.

3. FEES AND EXPENSES

3.1. In consideration of the Services, Customer shall pay CCCP such fees as set forth in the applicable Ancillary Agreement(s) within thirty (30) days unless specified otherwise. Customer will additionally reimburse CCCP for any expenses for which reimbursement is contemplated in the applicable Ancillary Agreement, in addition to any reasonable travel, lodging, and meal expenses necessary to CCCP's performance of services under this Agreement or a Ancillary Agreement. Except as provided herein, each Party will be responsible for its own expenses incurred in rendering performance under this Agreement and each applicable Ancillary Agreement.

3.2. All amounts payable hereunder shall exclude all applicable sales, use and other similar taxes and similar charges. Customer will be responsible for payments of all such taxes (other than taxes based on CCCP's income), fees, duties and charges, and any related penalties and interest, arising from the payment of any fees hereunder, the grant of license rights hereunder, or the delivery of related services. Customer will make all payments required hereunder to CCCP free and clear of, and without reduction for, any withholding taxes.

4. MUTUAL NON-SOLICITATION OF EMPLOYEES

4.1. During the term of this Agreement and the following twelve-month period, neither Party shall solicit any employee of the other Party, either directly or indirectly, who was directly engaged in the provision of Services hereunder. Breach of this section will result in payment of damages including, but not limited to, charges for lost revenue, recruiting fees, and training expenses.

5. OWNERSHIP AND INTELLECTUAL PROPERTY RIGHTS

5.1. Subject to Customer's payments of all amounts due under this Agreement, all Deliverables will be the sole and exclusive property of Customer and CCCP hereby assigns title in and to the Deliverables to Customer.

5.2. Notwithstanding the foregoing or anything else in this Agreement, CCCP retains exclusive ownership of all its Services and its data, modules, components, elements, designs, utilities, subsets, objects, tools, models, methods, programs, systems specifications and/or other items owned or developed by CCCP prior to, or independently from, its engagement under this Agreement ("CCCP IP"), and all modifications or enhancements to CCCP IP (whether or not developed in the course of performing the Services hereunder).

5.3. To the extent that any CCCP IP is integrated into any Deliverables, CCCP hereby grants to Customer a perpetual, worldwide, non-exclusive, fully paid license to use such CCCP IP solely as integrated into the Deliverables.

5.4. Notwithstanding anything to the contrary in this Agreement, CCCP retains all rights to its knowledge, experience and know-how acquired in the course of performing the Services.

6. WARRANTY AND LIMITATION OF LIABILITY

6.1. Each Party represents and warrants that it is duly incorporated and in good standing in the state of its incorporation, that it has all necessary corporate authority to enter into and perform this Agreement, and that this Agreement will constitute a binding contract, enforceable in accordance with its term.

6.2. CCCP warrants that the Services furnished hereunder shall be performed in a professional and workmanlike manner, and in accordance with any descriptions set forth in the applicable Ancillary Agreement(s) (the “Performance Warranties”).

6.3. The foregoing warranties will not apply to (i) any Services or Deliverables that have been modified by any Party other than CCCP or its agents; (ii) if there has been a change by Customer in the equipment or environment related to the Services or Deliverables from what is specified by CCCP; or (iii) any nonconformity arising out of or due to Customer’s instructions to CCCP.

6.4. EXCEPT AS EXPRESSLY PROVIDED HEREIN OR IN ANY ANCILLARY AGREEMENT HEREUNDER, CCCP MAKES NO OTHER WARRANTIES OR REPRESENTATIONS, EXPRESS OR IMPLIED, BY OPERATION OF LAW OR OTHERWISE, WITH RESPECT TO ANY SERVICES OR DELIVERABLES SUPPLIED UNDER THIS AGREEMENT. CCCP EXPRESSLY DISCLAIMS ANY WARRANTY OF MERCHANTABILITY, NON-INFRINGEMENT OR FITNESS FOR A PARTICULAR PURPOSE FOR THESE SERVICES.

6.5. Customer warrants to CCCP that: (i) Customer owns all right, title and interest in and to, or has full and sufficient authority to allow CCCP to use all facilities, equipment and Customer Materials provided by Customer; (ii) Customer will comply with the terms and conditions of any licenses or purchase agreements for third-party products provided hereunder; (iii) the Customer Materials and instructions given by Customer do not violate any third-party rights; and (iv) Customer has or will secure all necessary consents, permissions, clearances, authorizations and waivers necessary for the Services.

6.6. Customer acknowledges that CCCP is not responsible for defects in third-party products or services, and that warranties covering such products or services, if any, will be provided by the manufacturer or service provider. CCCP agrees that it shall, upon request of Customer, take reasonable action to enforce any applicable warranty which is enforceable by CCCP in its own name. Customer hereby holds CCCP harmless for all third-party products and services provided hereunder. Notwithstanding the foregoing, CCCP shall remain responsible for the acts of contractors it engages to provide services on its behalf under this Agreement.

6.7. Under no circumstances will CCCP be responsible for any data lost, corrupted or rendered unreadable due to (i) communication and/or transmissions errors or related failures, (ii) equipment failures (including but not limited to silent hardware corruption-related issues), or (iii) our failure to backup or secure data from portions of the Customer’s environment that were not expressly designated in the applicable Ancillary Agreement as requiring backup or recovery services. Unless expressly stated in an Ancillary Agreement, CCCP does not warrant or guarantee that any maintained storage device or functionality, data backup device or functionality, or load balancing functionality will operate in an error-free manner.

6.8. IN NO EVENT SHALL EITHER PARTY BE LIABLE FOR ANY INDIRECT, INCIDENTAL SPECIAL OR CONSEQUENTIAL DAMAGES, INCLUDING LOSS OF PROFITS, PROMOTIONAL, MANUFACTURING, OR OTHER OVERHEAD, EXPENSES, INJURY TO REPUTATIONS, LOSS OF CUSTOMERS, REVENUE, DATA, OR USE, INCURRED BY EITHER PARTY OR ANY THIRD PARTY, WHETHER IN AN ACTION IN CONTRACT OR TORT, EVEN IF THE OTHER PARTY OR ANY OTHER PERSON HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. CCCP’S LIABILITY TO CUSTOMER FOR DAMAGES, FROM ANY CAUSE WHATSOEVER AND REGARDLESS OF THE FORM OF ACTION, SHALL BE LIMITED TO THE REMEDIES SET OUT IN THIS AGREEMENT, AND IN NO EVENT SHALL EXCEED THE CHARGES PAID OR PAYABLE FOR ONE YEAR BY CUSTOMER UNDER THIS AGREEMENT FOR THE PARTICULAR PROJECT LABOR AND SUPPORT LABOR SERVICES

(EXCLUSIVE OF RESALE OF THIRD-PARTY SOLUTIONS) FROM WHICH THE LIABILITY ARISES. TO THE EXTENT AN ANCILLARY AGREEMENT DOES NOT APPLY TO A CLAIM BY CUSTOMER OF LIABILITY OR EXPRESSLY SET FORTH CUSTOMER'S REMEDIES, SUCH LIABILITY SHALL BE LIMITED TO THE AMOUNT OF FEES PAID BY CUSTOMER DURING ONE (1) YEAR UNDER THIS AGREEMENT THAT IMMEDIATELY PRECEDES THE CLAIM. THE FOREGOING CAP IS CUMULATIVE AND AGGREGATE, AND NOT PER CLAIM, INCIDENT, USER, DELIVERABLE, OR ANCILLARY AGREEMENT.

7. INDEMNIFICATION

7.1. CCCP will indemnify, defend and hold harmless Customer against any claim, loss or damages that are brought by a third-party against Customer alleging that the Services or Deliverables infringe or misappropriate any United States copyright, trademark, trade secret, patent or other intellectual property right. Notwithstanding the foregoing, CCCP will have no liability for any claim of infringement or misappropriation (i) that is based on the combination, operation, or use of any Deliverables with materials (e.g., software, hardware or content) or services not furnished by CCCP, (ii) that is based on any Deliverable that has been altered or modified by Customer, by any third-party, or by CCCP at Customer's direction, or (iii) that could have been avoided by Customer's use of an updated or revised version of a Deliverable that was delivered or made available to Customer by CCCP.

7.2. Customer will indemnify, defend and hold harmless CCCP against any claim, loss, damages or investigation that are brought by a third-party against CCCP alleging that Customer's use of any of the Services or Deliverables infringe or misappropriate any United States copyright, trademark, trade secret, patent or other intellectual property right, to the extent such alleged infringement or misappropriation arises from any of the circumstances described in subsection 7.1(i) – (iii) above.

7.3. Each Party will indemnify, defend and hold harmless the other Party and its officers, directors, employees, subcontractors, and representatives from and against any claims, losses, damage, expense (including reasonable attorney's fees and court costs), or liability to the extent arising out of the personal injury, death or property loss or damage which is caused by or arises from the gross negligence or willful misconduct of such Party and/or its representatives.

7.4. In connection with any claim for which a Party (the "indemnitee") seeks defense or indemnification from the other Party (the "indemnitor") under this Agreement, the indemnitee must: (i) give the indemnitor prompt written notice of the claim; provided, however, that failure to provide such notice will not relieve the indemnitor from its liabilities or obligations under this Agreement, except to the extent of any material prejudice as a direct result of such failure, (ii) cooperate with the indemnitor, at the indemnitor's sole cost and expense, in connection with the defense and settlement of the claim or investigation, and (iii) permit the indemnitor to control the defense and settlement of the claim; provided, however, that the indemnitor may not settle the claim without the indemnitee's prior written consent, which will not be unreasonably withheld, conditioned or delayed. Further, the indemnitee, at its cost and expense, may participate in the defense of the claim or investigation, through counsel of its own choosing.

8. CUSTOMER RESPONSIBILITIES

8.1. Customer acknowledges and agrees that the ability of CCCP to provide the Services contemplated under this Agreement requires that Customer provide CCCP with all required information, timely cooperation, and timely access to Customer's systems and that Customer is responsible for meeting Customer Responsibilities specified in any associated Ancillary Agreement(s) of services or any other action or inaction otherwise

required to permit CCCP to provide the Services. CCCP shall not be liable for any failure to provide the Services or provide Services in a timely manner if Customer fails to honor such obligations or if undertaken by CCCP in reliance upon information provided by Customer.

9. CONFIDENTIALITY

9.1. It is understood that during this Agreement CCCP and its employees, agents or representatives may be exposed to data and information which is confidential and proprietary to Customer. All such data and information (hereinafter "Customer Confidential Information"), whether written or verbal, tangible, or intangible, made available, disclosed, or otherwise made known to CCCP and its employees and/or representatives as a result of services under this Agreement shall be considered confidential and shall be considered the sole property of Customer. All information regarding CCCP's operations, disclosed by CCCP to Customer in connection with this Agreement is proprietary, confidential information belonging to CCCP ("CCCP Confidential Information", and together with the “Customer” Confidential Information, the "Confidential Information"). The Confidential Information shall be used by the receiving Party and its employees/representatives only for purposes of performing the receiving Party's obligations hereunder. Each Party agrees that it will not reveal, publish or otherwise disclose the Confidential Information of the other Party to any third-party without the prior written consent of the disclosing Party.

9.2. The obligations set forth herein above shall not apply to Confidential Information which: (i) is or becomes generally available to the public other than as a result of a disclosure by the receiving Party; (ii) becomes available to the receiving Party on a non-confidential basis from a source which is not prohibited from disclosing such information by a legal, contractual, or fiduciary obligation to the disclosing Party; (iii) the receiving Party develops independently of any disclosure by the disclosing Party; (iv) was in the receiving Party's possession or known to the receiving Party prior to its receipt from the disclosing Party without any prior obligation of confidentiality; or (v) is required by law to be disclosed; provided however in the event that either Party is requested, in connection with any legal or regulatory proceeding, to disclose any Confidential Information supplied to it by the other Party or its authorized representatives, it will provide the other Party with prompt notice of such a request, prior to any disclosure pursuant thereto, so that the other Party may seek an appropriate protective order or waive compliance with the provisions required hereunder.

9.3. Upon any expiration or termination of this Agreement and at any earlier time the disclosing Party may request, the receiving Party, upon request, will promptly deliver to the disclosing Party or destroy and certify the destruction of (at the disclosing Party’s option) all documents, memoranda, notes, manuals, computer disks, electronic mail and other written or electronic records that contain Confidential Information; provided that (i) a Party may retain copies of electronically archived material (e.g., Confidential Information contained in archived e-mail backups) until the end of the next archival period and (ii) CCCP may retain copies of Customer Confidential Information to document the performance of Services and the creation of Deliverables. The obligations of confidentiality under this section 9 will survive any termination of this Agreement for a period of two (2) years from the date of first disclosure.

10. INSURANCE

10.1. During the term of this Agreement, CCCP shall obtain and maintain insurance (e.g. commercial general liability insurance; professional liability insurance; workers’ compensation insurance; employers’ liability insurance). Upon request, CCCP shall provide Customer with proof of said insurance coverage. After a written request from

Customer and with CCCP's agreement, Customer also may be named as an additional insured on an applicable policy of insurance.

11. AUTO-RENEW LICENSING AND THIRD-PARTY TERMS

11.1. If any Ancillary Agreement contains a third-party service or product purchased by the Customer through CCCP, or a third-party license purchased by Customer through CCCP, the Customer is equally bound by those terms and responsible for cancellation notification to CCCP within 90 days prior to expiration.

11.2. For all third-party services billed through CCCP, including but not limited to UCaaS, IaaS, SaaS, Azure, AWS, or other subscription-based services, the Customer not only shall pay CCCP the amounts agreed upon with CCCP but also shall bear full responsibility for any other costs and fees that might be charged by said third-party services. This obligation persists regardless of how the costs and fees were incurred or cancelled by Customer, including but not limited to a security breach, early termination of services, or failure to cancel within contract windows.

12. GENERAL PROVISIONS

12.1. Business Hours: Unless otherwise specified in an Ancillary Agreement, CCCP's standard business hours are 8am-5pm, Monday through Friday, excluding designated holidays. After hours work that is not pre-scheduled is considered an Emergency and is billed with a 2-hour minimum, and is 1.5 times rate for evening work, 2 times rate for weekend work, and 3 times rate for a holiday.

12.2. Travel time: Unless otherwise specified in an Ancillary Agreement, travel time to and from Customer's site will be invoiced hourly at the then applicable travel rate. Mileage will not be charged. Travel time only applies if the trip is 30 miles or more; in such an instance, travel time applies from the beginning of the trip. All efforts will be made to complete all engineering work on the same day to minimize any potential travel time for which Customer will be responsible to pay. However, CCCP does not guarantee that Customer will not have to pay travel time in cases where engineering work cannot be completed on the same day for whatever reason.

12.3. Nonpayment: Fees that remain unpaid for more than fifteen (15) days after the due date on the invoice will be subject to interest on the unpaid amount(s) until and including the date payment is received, at the lower of either 1.5% per month or the maximum allowable rate of interest permitted by applicable law. Unless precluded by law, CCCP reserves the right, but not the obligation, to suspend part or all of the Services without prior notice to Customer in the event that any portion of undisputed fees are not timely received by us, and monthly or recurring charges shall continue to accrue during any period of suspension. Notice of disputes related to fees must be received by us within ten (10) days after the applicable Service is rendered or the date on which payment of an invoice is due, whichever is later; otherwise, Customer waives its right to dispute the fee thereafter. In the event of a dispute, Customer agrees to remit the undisputed portion and immediately commence good faith discussions to resolve the dispute. A re-activation fee may be charged to Customer if CCCP suspends the Services due to nonpayment. Time is of the essence in the performance of all payment obligations by Customer. Payment is not deemed made until received by CCCP. All reasonable costs and expenses, including but not limited to attorneys' fees, expenses, court costs and service charges, incurred by us in collecting past due payments will be charged to Customer. A $20 NSF fee will apply to any check returned due to insufficient funds.

12.4. Arbitration and Applicable Law/Jurisdiction: Except for collections actions to recover fees due to CCCP or any amounts that qualify for small claims court jurisdiction in our local jurisdiction (see below), all disputes, claims, or controversies arising from or related to this

Agreement, including the determination of the scope or applicability of this Agreement to arbitrate, shall be settled by arbitration before one arbitrator who is mutually agreed upon by the Parties. There is no jury involved in arbitration, and by agreeing to arbitrate Customer is agreeing to waive any right Customer may have to a trial by a jury. The arbitration shall be administered and conducted by the American Arbitration Association (the "AAA") pursuant to the AAA's arbitration rules for commercial disputes (the "Rules"). In the event of any inconsistency between the Rules and the procedures set forth in this paragraph, the procedures set forth in this paragraph will control. The arbitrator will be experienced in commercial contracts and information technology transactions. If the Parties cannot agree on an arbitrator within fifteen (15) business days after a demand for arbitration is filed, the AAA shall select the arbitrator. The arbitration shall take place in our office unless we agree to a different venue. The arbitrator will determine the scope of discovery in the matter; however, it is the intent of the Parties that any discovery proceedings be limited to the specific issues in the applicable matter, and that discovery be tailored to fulfill that intent. Initially, the cost of the arbitration shall be split evenly between the Parties; however, the Party prevailing in the arbitration shall be entitled to an award of its reasonable attorneys' fees and costs. This Agreement will be governed by, and construed according to, the laws of the State of Illinois. Customer hereby irrevocably consents to the exclusive jurisdiction and venue of Lake County, Illinois, for all non-arbitrable claims and causes of action arising from or related to this Agreement.

12.5. Assignability: Customer may not assign or otherwise transfer its rights or obligations under this Agreement other than to its parent or affiliates, or subsidiary of parent, without the prior written consent of CCCP. Such consent shall not be unreasonably upheld. For purposes of clarification, and without limitation, CCCP may assign its rights and obligations in this Agreement in the event of a sale of substantially all of its assets or equity interests, or in the case of a merger, change in control or similar transaction, provided that (i) the assignee agrees in writing to be bound by the terms and conditions of this Agreement, and (ii) CCCP is not in material default hereunder.

12.6. Force Majeure: CCCP shall not be liable for any damages arising from a cause beyond the reasonable control of CCCP. In addition, if CCCP shall be delayed or hindered in or prevented from the performance of any act required, hereunder such causes, then performance of such act shall be excused for the period of such delay. Such causes shall include, but not be limited to, outbreak of war, terrorist incidents, governmental regulations or restrictions, demands of the United States or any governmental subdivisions, restraining orders or decrees of any judge or court of competent jurisdiction, fires, strikes, floods, inclement weather, riots, lockouts, labor disputes slowing down production, epidemics, accidents, delays in routing, shortages in fuel, raw materials, labor or transportation facilities, equipment failure, power outages, communications outages or actions or omissions by third-party vendors.

12.7. Relationship of the Parties: The Parties are independent contractors. Nothing in this Agreement or any Ancillary Agreement(s) shall be construed to create a partnership, joint venture, agency relationship or employment relationship between the Customer and CCCP. Neither Party has the right or authority to assume or create any obligation on behalf of the other Party.

12.8. Equitable Relief: Each Party agrees that money damages may not be a sufficient remedy for breach of the confidentiality or non-solicitation provisions of this Agreement and that any such breach would cause the non-breaching Party irreparable harm. Accordingly, in addition to any other remedies that may be available at law or in equity, the non-breaching Party shall be entitled, without the requirement of posting a bond or other security, to seek equitable relief, including injunctive relief and specific performance, and the breaching Party agrees not to oppose the granting of such relief on the basis that the non-breaching

Party has an adequate remedy at law.

12.9. Security: CCCP is not responsible for ensuring the data security of installed or serviced solutions and is not responsible for security breaches by any third-party unless such breach is the result of CCCP's gross negligence or the gross negligence of its employee(s) or other representative(s). Customer is responsible for managing its own Cyber Security and Data Breach risk and any appropriate insurance policy to cover such risk.

12.10. Third Party Support: If in our discretion a hardware or software issue requires vendor or OEM support, CCCP may contact the vendor or OEM on Customer's behalf and rely on Customer-purchased OEM support included with the hardware or software in question, or a Customer-purchased service agreement from the vendor or a third-party to provide such support. In the absence of such an agreement, CCCP will pass through to Customer all fees and costs associated with that process. If such fees or costs are anticipated in advance or exceed $125, CCCP will obtain Customer's permission before incurring those expenses on Customer's behalf unless exigent circumstances require CCCP to act otherwise. If a device or software component in the Customer's environment is not covered by manufacturer support or warranty, at our discretion, that device or software component may not be eligible for management or included in service level agreement commitments.

12.11. Authorized Contact(s): CCCP is entitled to rely on any directions or consent provided by Customer's personnel or representatives who are authorized in an Ancillary Agreement to provide such directions or consent ("Authorized Contacts"). If no Authorized Contact is identified in an applicable Ancillary Agreement, then Customer's Authorized Contact will be the person(s) (i) who signed this Agreement, (ii) who signed the applicable Ancillary Agreement, and/or (iii) who are generally designated by Customer during the course of our relationship to provide CCCP with direction or guidance. If CCCP is unsure whether a person is an Authorized Contact, CCCP may delay the Services until CCCP can confirm the person's authority within Customer's organization. If Customer desires to change your Authorized Contact(s), Customer must notify us in writing which, unless exigent circumstances are stated in your notice or you provide CCCP with your requested changes in person or over the telephone, will take effect no later than three (3) business days after CCCP receives your notice.

12.12. Limitation on Actions: Neither Party may assert any cause of action against the other arising under or in connection with this Agreement more than two (2) years after the expiration or termination of this Agreement.

12.13. Marketing: Customer hereby authorizes CCCP to disclose that Customer is a customer of CCCP (e.g., in customer lists, commercial proposals, sales presentations, websites, conferences, etc.) and use Customer's trademarks (including logos) in connection with such disclosure. CCCP acknowledges and agrees that all proprietary, intellectual property and any other rights in and to Customer's name, logo, service marks and/or trademark are the sole and exclusive property of Customer.

12.14. Waivers: Even if a Party fails to enforce its rights under this Agreement in a particular instance, the other Party must still perform its duties in that instance unless the non-enforcing Party signs a writing that expressly waives its rights in that instance, and any such waiver only applies to the particular instance and particular rights expressly waived.

12.15. Severability: The provisions of this Agreement and any Ancillary Agreement are severable and the invalidity of any one or more provisions of either shall not affect the validity of those provisions not determined to be invalid. In the event any of the provisions of this Agreement is deemed to be invalid, the Parties agree to amend this Agreement so that the invalid provision is removed and a new provision, encompassing as closely as legally allowed the intent of the provision found to be invalid, shall be substituted in its stead.

12.16. Amendments: The Parties acknowledge that this Agreement may be modified in the

future. CCCP, in its sole discretion, may modify this Agreement by posting its most recent version on this Agreement from time to time on CCCP's website (www.CCCP.com/legal/MSA). The applicable version of this Agreement will be noted in future Ancillary Agreements that Customer accepts and executes. Each Ancillary Agreement will be governed under the version of this Agreement that is in place on the website on the date that Customer accepts the Ancillary Agreement. Customer can determine the applicable version of this Agreement in place, by noting the "Last Updated Date," located at the bottom of this Agreement and on future versions posted on the CCCP website in the same location. CCCP advises Customer to keep a copy of this Agreement and to keep track of the "Last Updated Date" when you receive and accept an Ancillary Agreement. Customer may also propose a modification to this Agreement in writing that would be legally binding only if CCCP agrees to and executes the same. This includes Master Services Agreements originated by the customer that have been agreed to and signed by Tusker.

12.17. Notices: For purposes of any provisions of this Agreement requiring notice to be given or received, the Parties agree that the notices must be in writing, signed and delivered either in person, by nationally recognized express courier, or by public postal service for which a delivery receipt is obtained. All notices must be delivered to the address which the receiving Party has most recently designated for itself via proper notice; as of the Effective Date, the Parties' respective addresses for purposes of giving notice will be those set forth on the first page of this document. Notices will be deemed effective only when actually received, or when delivery at the proper address has been confirmed by written evidence, such as a signature of the recipient given to any express courier. No notices given by email will be effective. Notices may be given effectively via facsimile transmission, but only if receipt is confirmed by return fax or other written confirmation, including confirmation by email.

12.18. Entire Agreement: This Agreement constitutes the entire agreement between the Parties hereto with respect to the subject matter hereof and supersedes any and all prior and contemporaneous representations, contracts, proposals, agreements, negotiations, advertisements, statements, or understandings, whether oral or written.

12.19. FAX or Electronic Consent: Signed facsimile or PDF copies of this Agreement or of any Ancillary Agreement, each as applicable, will legally bind the Parties to the same extent as original documents.

LAST UPDATED: OCTOBER 2026

CUSTOMER AND TUSKER ACCEPTANCE

This entire contract document must be returned to Tusker.

By signing below, each Party signifies its intent to be legally bound by the provisions set forth in this Agreement.

The undersigned Customer representative represents that he/she is authorized by Customer to commit to this, including the pricing, warranty terms and conditions, MSA, and payment terms described herein.

ACP CreativIT LLC dba Tusker Technology		Customer:	
Signature:		Signature:	
Printed Name:		Printed Name:	
Title:		Title:	
Date:		Date:	